



Pippy Park Refund Policy:

Retail Merchandise:

Returns & Exchanges: Items may be returned or exchanged within 30 days of purchase with the original receipt and in unused, resalable condition with original packaging and tags intact.

Exclusions:

- No returns on special orders, customized items, or final sale/clearance items
- Used golf clubs, worn apparel, and equipment showing wear are not eligible for return

Refund Method: Refunds will be issued to the original payment method. For cash purchases over \$100, refunds may be issued via cheque or store credit.

Seasonal Passes:

Refund Policy:

- Seasonal passes are non-refundable once the golf season has commenced
- Refunds for medical or relocation reasons may be considered on a pro-rated basis, subject to management approval and supporting documentation

Gift Cards:

- Gift cards are non-refundable and not redeemable for cash, unless required by law.
- Lost or stolen gift cards cannot be replaced unless proof of purchase and remaining balance can be verified.

Processing Refunds:

- Please allow 5–10 business days for processing refunds to your original payment method
- All refunds require presentation of the original receipt or transaction record

Please see our **Rain Check Policy** for refund information on Green Fees